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FOUNDED 1897

AUBREY L. BROOKS (1872-1958)  
W.H. HOLDERNESS (1904-1965)  
L.P. McLENDON (1890-1968)  
KENNETH M. BRIM (1898-1974)  
C.T. LEONARD, JR. (1929-1983)  
CLAUDE C. PIERCE (1913-1988)  
THORNTON H. BROOKS (1912-1988)  
G. NEIL DANIELS (1911-1997)  
HUBERT HUMPHREY (1928-2003)  
L.P. McLENDON, JR. (1921-2010)

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WRITER'S DIRECT DIAL

June 14, 2013

RECEIVED

JUN 14 2013

REA

VIA HAND DELIVERY

Frances Liles  
Administrator  
North Carolina Rural Electrification Authority  
120 Penmarc Drive; Suite 104  
Raleigh, NC 27603

**Re: TMC-5, Sub 1 – Non-Confidential TWCIS (NC) Second Supplemental Responses to Star TMC's First Data Requests to Time Warner Cable Information Services (North Carolina), LLC**

Dear Administrator Liles:

Transmitted herewith, on behalf of Time Warner Cable Information Services (North Carolina), LLC ("TWCIS (NC)"), are the original and 3 copies of TWCIS (NC)'s Second Supplemental Responses to Star TMC's First Data Requests to Time Warner Cable Information Services (North Carolina), LLC.

If any questions should arise in connection with this request, please contact the undersigned.

Very truly yours,

Marcus W. Trathen

cc: Jo Anne Sanford, Arbitrator (w/encl.)(via email)  
Dan Higgins (w/encl.)(via email)  
Julie P. Laine



For businesses passed on a municipality basis, see Confidential Attachment Supplemental DR 1-19.

Respondent: Julie Laine

19. On a municipality-by-municipality basis, if available, otherwise on the smallest geographical basis available, provide the take rate for services offered by TWC as to business and residential premises passed by TWC facilities in:
  - (a) Those areas of North Carolina served by independent ILECs (for purposes of these data requests, the term "independent ILECs" means those ILECs which are not former Regional Bell Operating Companies).
  - (b) Those areas of Virginia, South Carolina, and Tennessee served by independent ILECs.

**RESPONSE:**

See TWCIS (NC)'s objections to this request filed on May 24, 2013. Without waiving its objections, TWCIS (NC) responds as follows.

See Confidential Attachment Supplemental DR 1-19. Additional responsive information, if available, will be produced in a supplemental filing.

Respondent: Julie Laine

21. With regard to customers subscribing to TWC's "Digital Phone" or "Business Class Phone" VoIP services, please provide:
  - (a) The percentage of such customers that did not port their ILEC telephone number to TWC from the Rural Telephone Company serving them when they became a TWC customer and the percentage of such customers that did port their ILEC telephone to TWC.
  - (b) The total number of such non-porting customers and the percentage of such non-porting customers to total TWC digital VoIP service customers per Rural Telephone Company, per year, for TWC nationally.

- (c) The percentage of such customers that did not port their ILEC telephone number to TWC from an ILEC that is not a Rural Telephone Company serving them when they became a TWC customer and the percentage of such customers that did port their ILEC telephone number to TWC.

**RESPONSE:**

See TWCIS (NC)'s objections to this request filed on May 24, 2013. Without waiving its objections, TWCIS (NC) responds as follows.

See response to data request number 22 below. Except as provided in its response to data request number 22, TWCIS (NC) has not identified any information or documentation responsive to this request.

Respondent: Julie Laine

22. Please provide the total number of retail VoIP communications services customers TWC has within the State of North Carolina, the percentage of those retail customers which have retained and are using their prior telephone number and the percentage of customers which have been provided and are using new telephone numbers provided directly or indirectly to them by TWC. For the customers which have been provided and are using new telephone numbers provided directly or indirectly by TWC, what percentage of these customers transferred service from an existing incumbent local exchange carrier and what percentage are telephone service customers or new lines which have been provided a telephone number for the first time?

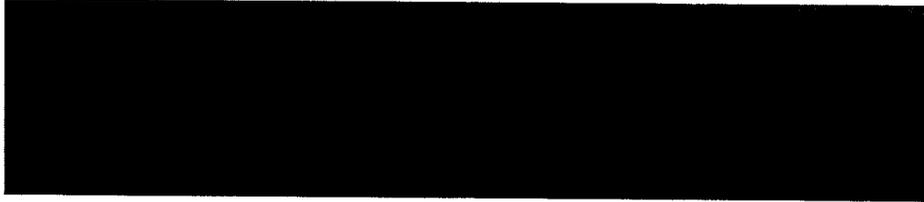
**RESPONSE:**

See TWCIS (NC)'s objections to this request filed on May 24, 2013. Without waiving its objections, TWCIS (NC) responds as follows.

With regard to part one of data request number 22, TWCIS (NC) provides the chart below. TWCIS (NC) has not identified any information or documentation responsive to part two of this data request.

**Table of Numbers Ported versus Numbers Native to TWC  
Phone Installations from January 2012 through December 2012**

**BEGIN TWCIS (NC) CONFIDENTIAL [**



**] END TWCIS (NC) CONFIDENTIAL**

Respondent: Julie Laine

Dated: June 14, 2013

**TIME WARNER CABLE  
INFORMATION SERVICES  
(NORTH CAROLINA), LLC**

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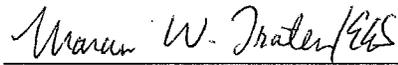
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Its Attorneys

**CERTIFICATE OF SERVICE**

The undersigned, of the law firm Brooks, Pierce, McLendon, Humphrey & Leonard, L.L.P., hereby certifies that he has served a copy of the foregoing **Second Supplemental Responses of Time Warner Cable Information Services (North Carolina), LLC to Star Telephone Membership Corporation's First Set of Data Requests** via electronic mail to Daniel Higgins at [dhiggins@bdppa.com](mailto:dhiggins@bdppa.com).

This 14th day of June, 2013.



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Marcus W. Trathen

**DOCKET NO. TMC-5, SUB 1  
CONFIDENTIAL ATTACHMENT  
SUPPLEMENTAL DR 1-19**

**DOCKET NO. TMC-5, SUB 1  
CONFIDENTIAL ATTACHMENT  
SUPPLEMENTAL DR 1-19  
INTENTIONALLY OMITTED  
CONFIDENTIAL AND PROPRIETARY**